

	<h1>QUALITY POLICY</h1>	POL.ZD.01
		Rev. 00
		07/04/2025

ZD ZOBbio MACCHINE UTENSILI SRL is committed to providing its customers with reliable, customized, and efficient technical solutions in the construction and revamping of transfer machines, guaranteeing high quality standards, safety, and durability of its products.

ZD ZOBbio is a company:

- Family run;
- with twenty years of experience in the repair, construction and maintenance of machine tools, in particular transfer machines;
- dedicated to the production and marketing of machine tools, in particular transfer machines;

and makes the most of its strengths such as:

- flexibility;
- proactivity and reactivity;
- experience in the field;
- capacity of innovation;

To ensure the company's medium- and long-term continuity, thus enabling investment profitability and continued collaborative relationships with all stakeholders.

To this end, the company intends to operate in compliance with the requirements of an IMS as established by the UNI EN ISO 9001:2015 standards according to the guidelines:

- understand the organization's context by assessing risks and opportunities as a source of input for continuous improvement;
- understand and satisfying the needs of all the parts involved;
- identifying the key processes deciding which are the goals to be constantly monitored;
- make employees feel responsible for their actions and part of a customer/supplier chain by increasing awareness of their role in meeting customer requirements and the company's image;
- promote the development of professional resources' skills, encouraging integration and collaboration between internal organizational areas and activating ongoing training actions;
- prevent the occurrence of non-conformities during the execution of processes;
- establish partnership relationships with suppliers selected on the basis of their ability to offer quality products and increasingly partnership-oriented collaboration;
- make managerial decisions based on objective data resulting from process performance analysis.

The General Management has defined this policy and brings it to the attention of all stakeholders so that each may implement it within the scope of their respective roles and responsibilities.

It also undertakes to periodically review it during Management reviews to ensure its suitability for changing environmental conditions and to disseminate and support it with the most appropriate resources and means.

The general Management
Ruggero Zobbio